ONSITE JOB REQUEST

On completion please fax or email this form to:
Fax: 02 9281 8744 | **Email**: support@maccentre.com.au

mac centre

Contact Details:

Customer/Company:

Address:

City/Suburb:

Contact Name:

Contact Department:

Post Code:

Contact Phone:

Contact Fax:

Contact Email:

Job Details:

Equipment:

Serial Numbers:

Work Required:

Service Types & Charges:

- ☐ Support & Consulting: $165 per hour
- ☐ 4 Hour Response: Additional $110
- ☐ Training: $165 per hour *(standard topics)
- ☐ Callout Fee: $55 per 1/2 hour (minimum 1/2 hour)

Data Backup:

Data Backup Required (fees apply as per hourly rate)

☐ Yes: ☐ No:

Data Recovery Required (fees apply as per hourly rate)

☐ Yes: ☐ No:

Payment Options:

- ☐ DEFT
- ☐ Cash
- ☐ Cheque
- ☐ Visa/MasterCard
- ☐ Amex (attracts 3% surcharge)
- ☐ Pre-Approved Account

I authorise Mac Centre to provide services as per the above request.
I acknowledge and agree to the fees, charges and conditions outlined below.

Name: Position:

Signed: Date:

TERMS & CONDITIONS:
All prices are GST inclusive.
Minimum on-site charge is 1 hour.
Proof of purchase is required for all warranty claims.
Warranty terms are return-to-base only.
Warranty covers hardware only. Software (except for the media) is not covered by warranty.
Purchase Orders are required for all account customers.
On-site COD Requests require payment on completion of job.
Travel fees are calculated in half-hour increments.
Mac Centre will take all care but not be held responsible for any loss or damage to the equipment, accessories or data howsoever caused. This includes equipment failure at client premises, Mac Centre or in transit.

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Mac Centre Pty Ltd | ABN 18 105 125 237

Consultants Network

Apple Authorised Service Provider